

Bodyboardshop.com Return & Exchange Form

Please print out and complete this form to return with your goods.

Clothing & Shoes

If you have purchased clothing or shoes and are unhappy with the size or the fit we are happy to exchange as long as the items are in the same condition as when they were dispatched from us. We will not issue a return or exchange unless the product/s are in a saleable condition upon return. You will have to pay the postage/shipping expenses for the return/exchange.

If you have received good that are damaged in any way or it is not what you ordered from our store, we are happy to refund or exchange and there will be no additional cost to you.

Returns Address:

Bodyboardshop Returns

1/131 The Esplanade
Mooloolaba QLD 4557
Ph 0754 776663

Name	
Order Number	
Date of Purchase	
Address	
Phone Number	
Reason for Return	

Exchanges

Please indicate the item you would like to exchange for. If the item you have requested is out of stock or no longer available, we will contact you by phone or email.

First Preference

Item Description	
Size	
Colour	

Second Preference

Item Description	
Size	
Colour	

Refunds

Please indicate the method that you paid for the order. If you paid by credit card, please fill out the appropriate details so that we can refund your card.

I paid by cheque, please send me a refund cheque.	
I paid by direct deposit, please refund the money directly to my account:	
I paid by money order, please send me a refund money order.	

Credit Card Refund Details

Card Type	
Number	
Expiry Date	
Signature	

For exchange or return on faulty bodyboards, please fill out the form below:

Bodyboard Brand	
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Please indicate where the fault or damage is on the diagram below:



IMPORTANT!

Please contact us before returning ANY bodyboards! We will let you know how to return it, and if appropriate (under warranty). We will organize a pick up. **DO NOT SEND IT YOURSELF** unless we give you instructions.

Bodyboardshop Contact Details:

Local Phone Call: (Inside Australia – Not from mobiles) 1300 787322
Or 0754 776663

International: +61 754 776663

Email: info@bodyboardshop.com

Fax: 0754 776680

International Fax +61 754 776680